

PRIVACY POLICY

Glimmer Technologies Private Limited (erstwhile known as DMI Infotech Private Limited) ("we", "us" or "our") maintains this site /<https://www.glimmertech.in/> ("Website"). We respect and value your privacy. This privacy policy explains the manner in which we collect, use, disclose and otherwise process your personal data when you use the services offered by us through the ("Services", defined in detail below).

This Privacy Policy applies to all visitors, users and others who access or use the Website and/or submit any information (hereinafter referred to as "the User" and also indicated by "you" or "your"). Access to and the use of the Website is subject to this Privacy Policy. It is important that you read the Privacy Policy carefully because by utilising the Services, you have agreed to all of the terms and conditions of this Privacy Policy as set forth below.

Please note that the use of the Website may be subject to other conditions, as may be available on the Website.

This document is published and shall be construed in accordance with the provisions of information technology and privacy policy laws as applicable in India and that require publishing of the privacy policy for collection, use, storage and transfer of Personal Data.

This Privacy Policy seeks to help you understand:

- The type of Personal Data or information collected by Glimmer Technologies;
- The purpose of collection of Personal Data, the manner of collection, storage and use of such information;
- The parties to whom such Personal Data is disclosed; and
- The security practices, policies and procedures and management of Personal Data adopted by us to protect your Personal Data collected by us.

This Privacy Policy does not concern any third-party site or pop-ups and any products and services being provided by such third parties. It is your own responsibility to ensure that you understand, agree and comply with the legal terms and privacy policies provided by third-party websites.

Our Services:

Our Services include artificial intelligence (AI) enabled chatbot services which is a text generation service, documents analysis and any other services that may be added on the Website.

1. Collection of information

"Personal Data," refers to information that relates to you. We collect Personal Data as follows:

Personal Data provided by the User:

Email ID: We collect the email address or user name along with the password provided by you while logging into the Website / creation of an account, to use our Services.

User Content: When you use our Services, we collect Personal Data that is included in the input, or feedback that you provide to our Services ("**Content**").

Communication Information: If you communicate with us, we collect your name, contact information, and the contents of any messages you send.

Information We Receive Automatically From Your Use of the Services: When you use or interact with Services, we may also receive certain technical data automatically. This includes:

Log Data: your internet protocol address.

Analytics: We may use a variety of online analytics products that use cookies to help us analyze how users use our Services and enhance your experience when you use the Services.

2. Cookies

Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser (if you allow and if not selected it may affect certain or all functionalities) that enables the sites or service providers' systems to recognise your browser and capture and remember certain information.

We may combine information collected from you, automatically gathered information and the information we collect through cookies, including information that we have collected about you, or information that we have obtained from other sources.

3. Use of collected Personal Data

Glimmer Technologies may use the personal information that is collected from you to provide various Services and for our internal business purposes, including, but not limited to:

Responding to your requests for our products and Services;

Maintaining, authenticating and managing your account with us on the Website;

To provide, facilitate, administer, maintain and/or analyse the Services;

To personalize your experience (your information helps us to better respond to your individual needs);

For improving, conducting research and developing, including developing new products and features based on the information and feedback we receive from you;

Detecting, preventing and enforcing violations of our terms including misuse of services, fraud, abuse, and other trust and safety protocols and protecting our rights including the security of our IT systems, architecture and network and the rights of others

To communicate with you, including responding to your requests for information;

To comply with legal obligations and legal process and to protect our rights, privacy, safety, or property, and/or that of our affiliates, you, or other third parties; and

Otherwise with your consent.

Aggregated or De-Identified Information. We may process your Personal Data in an aggregated or de-identified form (so that it may no longer be used to identify you) for the purposes of analysing the effectiveness of our Services, to improve and add features to our

Services, conducting research, analysing the behaviour of users of our Services and training our models and interfaces.

It is clarified that any information that is freely available or accessible in public domain or furnished under the Right to Information Act, 2005 or any other law for the time being in force shall not be regarded as sensitive personal data or personal information for the purposes of this Privacy Policy.

4. How We Share Personal Data

In certain circumstances we may provide your information including Personal Data to third parties without further notice to you, unless required by applicable law:

Affiliates and related entities: Glimmer Technologies may disclose the Personal Data described above between and among its affiliates and related entities meaning an entity that controls, is controlled by, or is under common control with Glimmer Technologies. Our affiliates may use the Personal Data we share in a manner consistent with this Privacy Policy.

Vendors and Service Providers: We may disclose your information to companies that provide services to, for or on behalf of Glimmer Technologies, including providers of hosting services, cloud services, and other information technology services providers, email communication software, and web analytics services, among others. Pursuant to our instructions, these parties will access, process, or store Personal Data only in the course of performing their duties to us.

Business Transfers: If we are involved in strategic transactions, reorganization, bankruptcy, receivership, or transition of service to another provider (collectively, a "Transaction"), your Personal Data and other information may be disclosed in the diligence process with counterparties and others assisting with the Transaction and transferred to a successor or affiliate as part of that Transaction along with other assets.

Our use and sharing of your Personal Data in the manner described in this Privacy Policy may involve the transfer of your Personal Data to third parties that are in countries outside your country of residence, which may not have the same privacy legislation as your country of residence.

Other Purposes: Glimmer Technologies may share personal information pursuant to your consent and as permitted under applicable laws.

Personal Data Protection and Retention:

Glimmer Technologies shall use commercially reasonable security measures (including physical, electronic and procedural measures) as required by applicable law, to safeguard personal information against loss, misuse, damage or modification and unauthorized access or disclosure. However, no system for transmitting or storing information electronically can be completely secure. Therefore, we cannot guarantee that personal information or other communications will always remain secure.

Minor's Privacy

Our Service is not directed to children under the age of 18. Glimmer Technologies does not knowingly collect Personal Data from children under the age of 18. If you have reason to

believe that a child under the age of 18 has provided Personal Data to Glimmer Technologies through the Service, please email us at

connect@glimmertech.in. We will investigate any notification and if appropriate, delete the Personal Data from our systems. If you are under 18, you must have consent from your parent or guardian to use our Services.

Intellectual Property Rights

Please note that Glimmer Technologies retains all rights (including copyrights, trademarks, patents as well as any other intellectual property right) in relation to all information provided on or via the Website (including all texts, graphics and logos).

Privacy Policy Changes:

This policy provides a general statement of the ways in which Glimmer Technologies aims to protect your information. Glimmer Technologies may, however, in connection with specific products or Services offered by it, amend statements to this Privacy Policy or supplement this policy with another. We reserve the right to change or update this Privacy Policy and you are suggested to regularly review the Privacy Policy.

Contact Information

In case of any complaints / review of information you may contact us at:

Address: Glimmer Technologies Private Limited, Express Building, Fourth Floor, 9-10, Bahadur Shah Zafar Marg, New Delhi – 110002

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NEITHER GLIMMER TECHNOLOGIES AND ITS AFFILIATES, NOR THEIR OR THEIR AFFILIATES' OFFICERS, EMPLOYEES OR AGENTS SHALL BE LIABLE TO YOU OR

ANYONE ELSE FOR ANY LOSS, DAMAGE OR EXPENSE ARISING OUT OF ANY ACCESS TO OR USE OF THE WEBSITE, THE CONTENT, SERVICES OR ANY SITE LINKED TO IT, INCLUDING, WITHOUT LIMITATION, ANY LOSS OF REVENUES OR PROFITS, LOSS OF BUSINESS OR LOSS OF DATA, INDIRECT, INCIDENTAL OR CONSEQUENTIAL LOSS.